



engage - inform improve

We're acting on the corporate staff survey

Our pledge to you

You said:

some of you would like more confidence about career opportunities at Brent Council.

We will:

- develop a talent management scheme to encourage staff potential
- and review job roles to make it easier to work in different areas and improve career prospects.

You said:

you weren't always certain the training you'd had improved your performance.

We will:

- introduce appraisals with clear development objectives linked to unit targets for all staff.

You said:

partnership working between departments could sometimes be better.

We will:

- ensure everyone has One Council working as part of their individual objectives
- and reduce the number of different contact numbers to speed up access to information and services.

You said:

you'd like to see more of senior managers.

We will:

- introduce staff lunches hosted by the Chief Executive, who will also start a blog
- and ask senior managers to spend more time getting to know staff.

Brent Council Staff Survey 2008-09

